



360/DHL Air (Door to Door) Services

Prohibited Commodities

The following commodities are not accepted by DHL under any circumstances. This is a result of a policy decision, following the full consideration of Operational, Legal and Risk Management implications.

Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)

Hunting (animal) trophies, animal parts such as ivory and sharks fin, animal remains or ashes, animal by-products

Human remains or ashes

Bullion (of any precious metal)

Cash (legal tender - bank notes, currency notes, coins) and travellers cheques

Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)

Complete original and imitation firearms and firearm parts, ammunition, explosives / explosive devices

Illegal goods, such as counterfeit goods and narcotics

Property, the carriage of which is prohibited by any law, regulation or statute of any federal, state or local government of any country to or through which the shipment may be carried.

Counterfeit Goods are Prohibited

DHL's security policy states that it is not allowed to transport counterfeit goods via the DHL network. DHL does not want to be associated with counterfeit goods and upon suspicion of such goods being imported, Customs will be informed.

If you are offered very low prices for branded goods that are sold on shopping websites or via other channels, you can normally assume that

High quality branded goods that are often copied are:

Bags, CDs and DVDs, Clothing, Electronics, Expensive Watches, Perfumes, Shoes

It is prohibited in many countries to introduce counterfeit goods and where proven the Customs authority will seize the goods and penalize the buyer.

If you are in any doubt as to the acceptability of your goods, please contact us prior to shipping.